

## Job Opportunity Bilingual (Spanish) Screener

New Jersey Citizen Action is a statewide grassroots organization that fights for social, racial and economic justice. Over the past 16 years, NJCA has provided free, quality tax return preparation for low and moderate individuals and families.

New Jersey Citizen Action is now accepting resumes for temporary Administrators for the Tax Office as screeners. This position is in person at our Newark location. Fulltime hours are available Mondays to Saturdays during the day only.

## **Responsibilities:**

- Successfully pass all tests required for this position as a screener
- Providing direct support to the Director and Assistant Director.
- Interview the clients to determine that all income, deductions and allowable credits are reported
- Maintain the confidentiality of the client's information
- Provide the client with a copy of the return
- Have the client sign the applicable authorization documents
- · Complete all administrative tasks which are assigned

## Skills

- Excellent skills operating the phone with multiple calls.
- Basic computer skills
- Ability to communicate effectively, including the ability to interview clients about personal and financial matters
- · Ability to work with the public in a helpful and supportive manner
- Ability to work with the public under pressure
- Friendly, dependable, reliable and flexible

Please submit resume to Naomi Anderson, Director of VITA/TCE E-mail: <u>naomi@njcitizenaction.org</u>

New Jersey Citizen Action is an Equal Opportunity Employer.

MAIN OFFICE

The Hahne's Building 625 Broad Street, Suite 270 Newark, NJ 07102 Phone: 973-643-8800 Fax: 973-643-8100 ECONOMIC SECURITY CENTER 165 Halsey Street Newark, NJ 07102 Phone: 973-273-0315 CENTRAL JERSEY

75 Raritan Avenue, Ste. 200 Highland Park, NJ 08904 Phone: 732-246-4772 Fax: 732-214-8385 ELIZABETH

171 Elmora Avenue Suite 1 Elizabeth, NJ 07202 Phone: 908-469-6470 Fax: 908-469-6469

## SOUTH JERSEY

1040 North Kings Highway, Ste. 308 Cherry Hill, NJ 08034 Phone: 856-966-3091 Fax: 856-414-1054

NJCA is an affiliate of People's Action, a national progressive coalition

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